



Iowa Department of Human Services

Kim Reynolds
Governor

Adam Gregg
Lt. Governor

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Director

INFORMATIONAL LETTER NO.1817-MC-FFS-D

DATE: August 17, 2017

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care, Fee-for-Service and Dental

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Annual Provider Training 2017

EFFECTIVE: Upon Receipt

The 2017 Annual Provider Training will primarily focus on the legislatively mandated cost-containment initiatives from the State Fiscal Year (SFY) 2018/19 Human Services appropriations bill (House File 653). These training sessions will be facilitated by the IME and will have representatives from the three Managed Care Organizations (MCOs) to provide updates. Sessions will be offered in nine different communities throughout the state. In each location we will offer two provider sessions. These sessions will contain the same content so please attend the session that best works for your schedule.

Provider Training Sessions:

Morning Session (9:00 a.m. – 12:00 p.m.)

- 9:00-9:45 IME Updates
- 9:45-10:30 MCO Updates
- 10:30-11:15 Panel Question/Answer (Q/A)
- 11:15-12:00 Breakout (MCOs and the IME available at tables for specific questions)

Afternoon Session (1:00 p.m. – 4:00 p.m.)

- 1:00-1:45 IME Updates
- 1:45-2:30 MCO Updates
- 2:30-3:15 Panel Q/A
- 3:15-4:00 Breakout (MCOs and the IME available at tables for specific questions)

IME Topics:

- Family Planning Program
- Primary Care Enhanced Payments
- Site of Service (SoS) Differential
- Medicare Crossover Changes
- Retroactive Eligibility
- Adult Dental Redesign

Registration Information:

The IME will use an online registration form to manage the training sessions scheduled for each of the nine designated communities. The online registration will simplify the sign-in process at each venue.

- If you are unable to complete and submit the online registration form please contact the IME Provider Services Unit at 1-800-338-7909 and a representative will complete a form on your behalf.
- Please plan on attending the session you are registered for at the designated date and time. You will be notified immediately after submitting your online registration form if we are unable to accommodate your request. If you are unable to register because a session is fully booked, please review the schedule of sessions for a different location near your community.
- **Seating at all venues is limited, so please ensure all staff who register plan to attend.**
- Actual session end times may vary depending on attendee participation. The time frames provided are an estimate and we ask that you plan accordingly.
- There is no cost to attend these sessions.

How to Register:

Please go to the [DHS website](#)¹ to complete the online Training Registration Form. Once you have reviewed the training sessions that are offered, you may complete and submit the online registration form. If you are unable to attend one of the sessions, similar information will be made available on the DHS website after the conclusion of the scheduled trainings. A Frequently Asked Questions (FAQ) document will also be developed and made available on the DHS website.

If you have any questions please contact the IME Provider Services Unit at 1-800-338- 7909 or email at imeproviderservices@dhs.state.ia.us.

Site Information: Listed below are the dates, times and locations of the Provider Education Sessions.

¹ <https://dhs.iowa.gov/ime/Providers/tools-trainings-and-services/ATRegistration/APT-2017>

Schedule and Location Information

Venue	Date	Time	Location
Sioux City	Monday 9/11/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	Sioux City Convention Center Rooms 6 and 7 801 4 th Street Sioux City, IA 51101
Council Bluffs	Tuesday 9/12/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	Iowa Western Community College Looft Hall Auditorium 2700 College Road Council Bluffs, IA 51503
Des Moines	Wednesday 9/13/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	Copper Creek Golf Course 4825 Copper Creek Drive Pleasant Hill, IA 50327
Waterloo	Wednesday 9/20/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	Hawkeye Community College Tama Hall, Room 102 1501 East Orange Road Waterloo, IA 50704
Cedar Rapids	Thursday 9/21/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	Kirkwood Community College Kirkwood Center Ballroom B and C 7725 Kirkwood Boulevard SW Cedar Rapids, IA 52404
Mason City	Friday 9/22/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	North Iowa Area Community College Muse Norris Conference Center – MC 180 500 College Drive Mason City, IA 50401
Dubuque	Monday 9/25/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	Grand River Center Meeting Room 1 500 Bell Street Dubuque, Iowa 52001
Davenport	Tuesday 9/26/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	Isle Casino Hotel Bettendorf Isle Center Banquet Facility Salon A 1800 Isle Parkway Bettendorf, IA 52722
Burlington	Wednesday 9/27/2017	9:00 a.m. – 12 p.m. 1:00 p.m. – 4:00 p.m.	Comfort Suites 1780 Stonegate Center Drive Burlington, IA 52601